



"Changing the Way You Think About Waste and Recycling!"

Thank you for choosing Dem-Con Dumpsters, LLC ("Dem-Con")! We greatly value your business and want to confirm some important details about your upcoming service.

Terms and Conditions

These Terms and Conditions are the sole terms under which Dem-Con Dumpsters, LLC ("Dem-Con") provides roll-off dumpster rental services and apply to all rentals by any customer ("Customer") with notice of these terms, however gained, including the use of Dem-Con's website. These Terms and Conditions, together with those contained in any Dumpster Order, constitute the entire agreement ("Agreement") between Customer and Dem-Con related to the rental of the dumpster(s) specified in such Dumpster Order. No terms which are in any manner whatsoever additional to or different from those set forth herein shall become a part of or in any way alter the Agreement without the express written consent of Dem-Con.

Release & Indemnity:

You hereby acknowledge and agree, on your own and/or behalf of the Company, that:

1. Dem-Con's delivery, and your possession and use, of the roll off dumpster box involves risks, including personal injury, death or property loss or damage to you, Company, the property owner and third parties, some of which are unforeseeable. You voluntarily assume all known and unknown risks relating to the roll off dumpster box during delivery, **removal** and throughout the term of your rental. You agree that you shall be responsible for any loss or damage to the box beyond reasonable wear and tear.
2. To the fullest extent permitted by law, you waive, release and agree not to sue Dem-Con in connection with claims and liability (including reasonable attorneys' fees) with respect to any personal injury, death or property loss or damage, not caused by the negligence of Dem-Con (collectively, "Damages"), that may arise during delivery and removal of the roll off dumpster box and throughout the term of your rental, and you agree to indemnify and hold harmless Dem-Con from any such Damages.
3. Any movement of a roll-off box once placed shall be completed by Dem-Con employees only. Failure to comply will result in additional fees. Any damage incurred due to roll-off movement by unauthorized personnel will be the responsibility of the customer who signed the roll-off contract.
4. You and/or the contractor have the authority to place the roll off dumpster at the delivery address.

Payment:

State and County ordinances require Dem-Con to charge Solid Waste Management Tax (SWMT) and a Solid Waste Management Fee or County Environmental Charges (CEC) based on the County in which Customer is located and the type of material that Customer is disposing of. These charges vary by County.

Customer hereby authorizes Dem-Con to charge to Customer's original form of payment without additional signatures provided any additional fees noted in these Terms and Conditions, including but not limited to blocked dumpster fees, permit fees, fines, overweight charges, and fees related to unacceptable items.

Name/Company: _____

By (Print Name): _____ Title: _____

Signature: _____ Date: _____

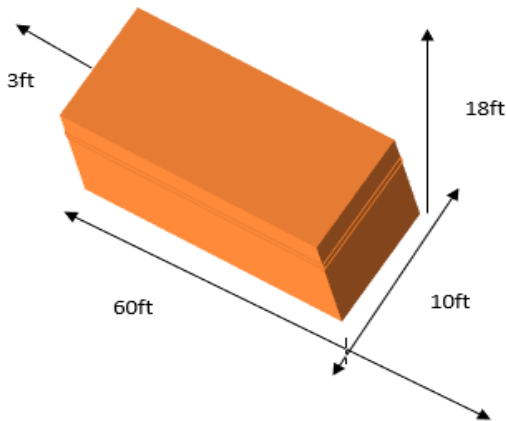




Frequently Asked Questions

Delivery and Pick-Up:

- Please provide clear access to the dumpster for the purposes of loading and unloading. Any blocked dumpster or delivery location is subject to a fee.
- To make the delivery and removal process as safe and hassle free as possible please ensure the minimum clearances for delivery and placement are as follows (see diagram below):



Clearance Requirements

- 3ft behind roll-off box
- 10ft wide (minimum of 1ft clearance on each side of box)
- 60ft approach must have 18 vertical ft of clearance from ground to tree branches, electrical/cable/phone lines, structures, etc.
- All roll-off placements must be a minimum of 1ft from driveway edge

- Please notify customer service if you are requesting alley placement. We have multiple solutions that can accommodate various clearance and size restrictions.
- If the requested placement location requires our drivers to drive or drop a box in a yard, on pavers, on concrete or asphalt, or any other surface not capable of supporting a heavy truck, it is done so with the customer accepting all damage seen and/or unseen that may occur.
- We are not responsible for any rust stains or fluid leaks from our dumpsters. If this is a concern, please speak to customer service about available options.

Container Loading Information:

- Please ensure to load dumpsters evenly while remaining at or below the top rim. Uneven/over-height/over-loaded dumpsters are not safe to haul, must be corrected before transfer, and are subject to additional fees. Overweight dumpsters are subject to a fee per ton.
- All fees from fines, excess landfill charges, or any improperly loaded container rests solely upon Customer.

Unacceptable Items:

As defined by local, county, state, or federal regulation, these items are **not acceptable** in any dumpster. All charges accrued by unacceptable items will be charged to the customer's account.

Lithium & Cell Phone Batteries	Hazardous Waste	Fluorescent Bulbs	Liquid
Fuel/Propane Tanks	*Asbestos	*Burnt Material	*Yard Waste/Brush/Leaves

(*) These materials are accepted with prior planning and proper paperwork

